



# TERMS & CONDITIONS

Welcome to Natty's Cozy Beach House! We are delighted to host you and want to ensure your stay is comfortable, safe, and enjoyable. These Terms & Conditions outline the rules and responsibilities for guests staying at our property. By confirming your booking, you agree to abide by the following terms:

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## 1. Booking and Payment

- A **15% deposit** is required to confirm your booking.
  - The **remaining balance** is due **3 days before arrival**, unless otherwise agreed in writing.
  - All rates are quoted in **USD** and do not include the mandatory cleaning fee. No additional taxes are applied. The total cost will include the accommodation rate plus the cleaning fee, as shown at the time of booking.
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## 2. Cancellation Policy

- Cancellations made **4 or more days before check-in** will receive a **full refund**, including the deposit.
- Cancellations made **within 3 days of check-in** (after the final balance is due) **will not be eligible for a refund**.
- No-shows and early departures are non-refundable.

[See our full cancellation policy](#)

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## 3. Check-In & Check-Out

- **Check-in:** From 3:00 PM

- **Check-out:** By 11:00 AM
  - Late check-out may be available on request and may incur an additional charge
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#### 4. House Rules

- No smoking inside the property.
  - No pets allowed inside the house.
  - **No parties or events** are allowed.
  - No illegal substances are allowed.
  - No unregistered guests allowed.
  - Please do not disturb other residents and neighbours.
  - The hot water is solar-powered, with an electric switch in the laundry room if needed on rainy and cloudy days (kindly switch off after use).
  - As part of our commitment to **green energy and sustainability**, we kindly ask guests to **turn off all air conditioning units and fans when leaving the house and upon check-out.**
  - Please do not mess up the walls.
  - Please do not rearrange the decors.
  - Please take care of the furnishings.
  - Please always keep the kitchen-to-laundry door open.
  - No washing of cars on the property.
  - All damaged/broken items must be reported.
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#### 5. Damage & Liability

- Any **damage or loss** caused during your stay must be reported immediately.
  - Guests may be held responsible for **repair or replacement costs** due to damages, theft, or excessive cleaning required.
  - We do not accept liability for **accidents, loss, or damage** to guests' personal property during their stay.
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#### 6. Safety & Security

- Guests must ensure all **doors and windows are locked** when leaving the property.
  - Any safety hazards should be reported to us immediately.
  - **Children must be always supervised at all times**, especially at the pool, kids' playground, and other outdoor areas.
  - **Please note: There are no lifeguard services available at the pools. Children must be supervised at all times while in or around the water.**
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## 7. Pets

- Pets are not allowed at this property.
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## 8. Use of Property

- The property is to be used **solely for vacation purposes**.
  - No illegal or commercial activity is permitted on the premises.
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## 9. Force Majeure

We are not liable for cancellations or changes due to events beyond our control (e.g., natural disasters, pandemics, travel bans, or local emergencies).

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## 10. Breach of Terms

Violation of these terms may result in immediate eviction **without refund**, and additional charges may apply.

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## Contact Information

If you have any questions or need assistance, please contact us at:

 +15616645017

 [nattyscozybeachhouse@gmail.com](mailto:nattyscozybeachhouse@gmail.com)

 [Natty's Cozy Beach House](#)

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**Thank you for choosing Natty's Cozy Beach House. We look forward to hosting you!**